

**OFFICE OF THE ELECTRICITY OMBUDSMAN**

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

**B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057**

(Phone No.: 011-26144979)

(Against the CGRF-BYPL's order dated 14.05.2024 in Complaint No.67/2024)

**IN THE MATTER OF**

**Shri Ahad Kamran**

**Vs.**

**BSES Yamuna Power Limited**

Present:

Appellant: Neither the Appellant nor his counsel appeared.

Respondent: Ms Chhavi Rani, Legal Retainer & Ms Ritu Gupta, Advocate,  
on behalf of BYPL

Date of Hearing: 21.08.2024 & 28.08.2024

Date of Order: 28.08.2024

**ORDER**

1. Appeal No. 16/2024 dated 10.06.2024 has been filed by Shri Ahad Kamran, H. No.1374, Pahari Imli Choori Walan, Delhi – 110006, through his advocate, Shri Nishi Kant Ray, against the Consumer Grievance Redressal Forum – BSES Yamuna Power Limited (CGRF-BYPL)'s order dated 14.05.2024 passed in Complaint No. 67/2024. The Appellant's grievance is about non-release of a new electricity connection (domestic category) applied for the fourth floor of property no.4596/6, Ward No.XI II, Daryaganj, Delhi-110002. The request was rejected by the Respondent (Discom - BYPL) due to building height being more than 17.5 meters with stilt parking. The residential building has been constructed in the form of basement + ground + upper ground + four floors, therefore, fourth floor is effectively fifth floor which necessitates Fire Safety Clearance Certificate (FCC) from the concerned department.




2. The appeal was admitted and fixed for hearing on 21.08.2024. The Appellant was represented by his Advocate, Shri Nishi Kant Ray, and the Respondent was represented by Shri Ravi Tiwari (Manager), Ms Chhavi Rani, (Legal Retainer) & Ms Ritu Gupta, Advocate. An opportunity was given to both the parties to plead their respective cases at length.

3. During the course of hearing on 21.08.2024, in view of the discrepancy in the building height measured from time to time, the Ombudsman, vide its interim order dated 21.08.2024, directed a joint site inspection by the Discom along with the Appellant before 27.08.2024, for further consideration in the matter. The Appellant was also allowed to associate the empanelled Architect during the course of joint site inspection.

4. The Discom, vide its communication dated 27.08.2024, has submitted an inspection report on the basis of a site visit carried out on 23.08.2024 in the presence of the Appellant. The Advocate and the Architect were not present. The inspection has concluded the height of building as 18.2 meters. However, the Advocate for the Appellant has separately submitted a request dated 24.08.2024 for withdrawal of the appeal.

5. In the light of the request made by the Appellant, the appeal is dismissed as withdrawn.

  
(P. K. Bhardwaj)  
Electricity Ombudsman  
28.08.2024